



Gaming Manager

- Great career and lifestyle opportunity
- Full time, ongoing position
- Attractive salary, commensurate with experience

Rich River Golf Club is an iconic sporting club on the Murray River. Situated in Moama NSW just across the border from Echuca, the Club boasts two championship golf courses amongst its sporting facilities, a 64-room motel and a newly renovated and impressive Club facility with extensive food and beverage operations, a function centre, a large gaming room and mini golf course.

We are currently seeking an experienced Gaming Manager to join our team at Rich River Golf Club.

This role will be responsible for:

- Driving gaming performance
- Providing exceptional customer service
- Compliance
- Management of gaming staff, including training and rostering
- Membership loyalty programs
- Gaming policies and procedures
- Maintaining gaming floor
- Machine replacement recommendations
- Promotions
- Liaison with contractors and suppliers
- TAB, Ebet and Keno

To be successful in this role you will have:

- Excellent working knowledge of gaming systems, preferably System 7000
- Previous experience in operating gaming operations
- Solid understanding of membership loyalty programs and the ability to maximise their use and potential
- Extensive club, hotel or casino management experience, particularly in gaming operations
- An expert level understanding of the gaming market and associated strategies
- Advanced communication, interpersonal and team building skills
- Outstanding time management skills
- Strong analysis and problem-solving skills
- A strong understanding of both compliance and all regulatory guidelines
- Hold current NSW RSA and RCG certificates
- Be flexible to work a variety of shifts as required

If you would like to know more about the role please view the Position Description and contact Belinda James, Human Resources Manager on telephone (03) 5481 3333 or email HR@richriver.com.au

Please send a letter outlining how you meet the criteria listed above, along with your resume to the Human Resources Department: jobs@richriver.com.au

Applications close: **Thursday 31 October 2019**

RRGC is committed to the principles of Equal Employment Opportunity, Work Health and Safety, Child Safety, Cultural Diversity and Ethical Work Practices and encourages applicants from diverse backgrounds to apply.